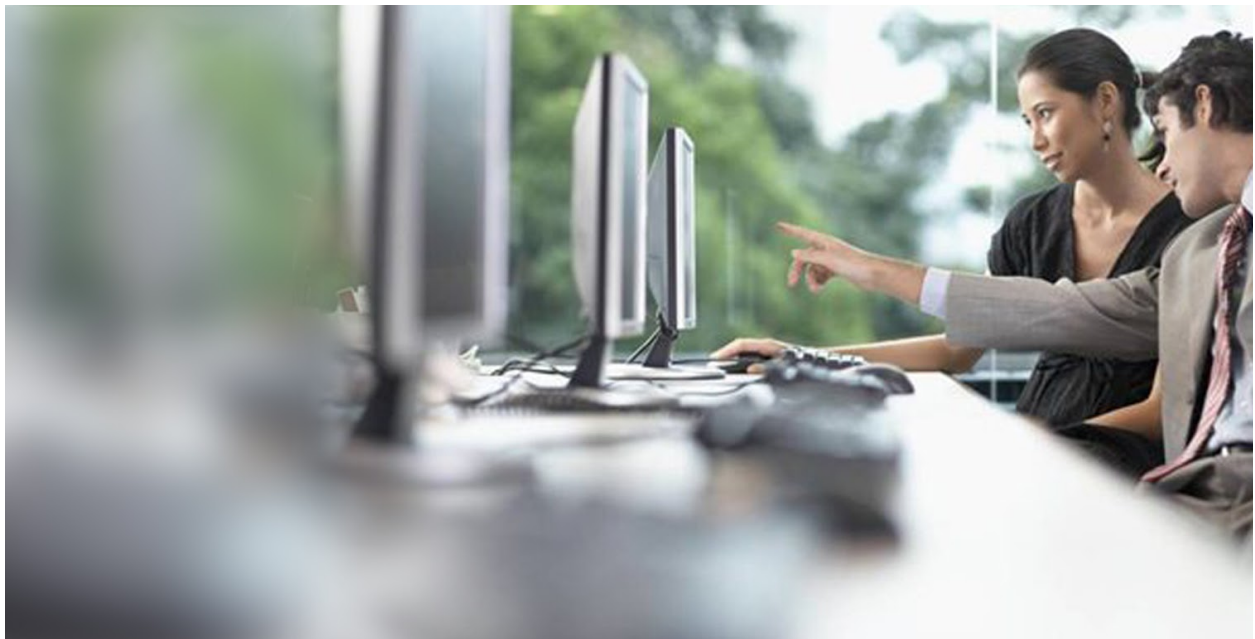


New Licensing Management System Coming to Child Care

October 15, 2021



Welcome to the project newsletter for the new **Child Care Licensing Management System** (LMS) being implemented at ADHS. The Bureau of Child Care Licensing (BCCL) is excited to see all of the hard work and planning done to prepare for this change finally come to fruition - in just a few short months, the Bureau will be moving to the new, fully integrated system!

This newsletter will be used to keep providers and licensees informed of important information and dates that will guide everyone through the transition.

What is Changing?

BCCL is transitioning away from paper and moving to a new digital platform. This change will impact provider and licensee interactions with the Department including the following processes:

- Initial Applications
- Change and Modification Applications
- Inspections
- Enforcements
- Complaints and Investigations
- Certificates / Licenses
- Anniversary Payment and Closures
- Fees and Payments

You will continue to experience the same quality and level of service you are experiencing with the Department today. These changes will NOT impact the personal interactions you have with BCCL staff, and will only enhance them by leveraging new technology and tools.


Why are we Changing?

By implementing the LMS, BCCL is aligning with a larger state strategy to deliver accessible public health that fits a 21st century lifestyle. The regulation of child care plays a significant role in the care and well-being of Arizona's youngest population, and the Bureau is proud to be creating a modern digital experience, on one platform, that enhances the Bureau's ability to serve the community.

Benefits include:

- Increased visibility for providers/licensees
- Increased visibility to BCCL employees
- Real time access to information for Surveyors and licensees
- Reduction of expensive manual processes
- Improved efficiency through elimination of paper transit and tracking
- Improved cloud-based technology in rural sister locations
- ...and much more!

The new system will help BCCL simplify processes and enable the Bureau to help child care providers solve their most pressing needs. It's only the beginning of BCCL's anticipated capability to continually grow using the new Child Care LMS.



Take the Change Readiness Survey

Please take 5-10 minutes to complete the [Child Care Change Readiness survey](#).

It will be open for five days, **Friday, 10/15 - Friday, 10/22/21**.



This is the first of two surveys being administered throughout this implementation process. It is intended to gauge provider and licensee readiness and to provide insights about your experience going through this change. Your feedback will help us understand how the change is being received in all aspects – awareness, communications, training, and support.

We encourage you to be as candid and open as possible in your responses. This will allow us to make any necessary adjustments prior to the system launch. All responses are anonymous.

We appreciate you taking the time to share your feedback!

What's Next



November 2021: TRAINING DATES WILL BE SHARED

Training will be provided for providers and licensees prior to system implementation. Training dates and details will be shared in November, once the schedule is finalized.

Thank you for your partnership and support!

